

Summary of AMC's Financial Assistance Program

What if I don't have health insurance?

Adirondack Medical Center will provide you with information to contact a facilitated enroller to see if you qualify for any of the low or no cost insurances available. Just by going through this process you will receive a 30% discount off the service received. Once you have gone through the enrollment process, you may be eligible for further discounts, and in some cases forgiveness of 100% of your medical bills with Adirondack Medical Center.

What if I can't afford to pay what I owe Adirondack Medical Center?

If you have gone through the facilitated enrollment process and you do not qualify for any of the low or no cost insurances available, Adirondack Medical Center will take your financial information (household income) provided and see if you meet their internal Charity Care Program criteria. This program is based on Federal Poverty Guidelines, and allow anywhere from 5% to 100% discounting on services billed by Adirondack Medical Center.

If for some reason there is still difficulty in meeting this financial obligation,

Adirondack Medical Center will work with you to set up a payment plan that fits into your budget.

What do I need to do to get financial assistance?

You must go through the facilitated enrollment process to see if you qualify for any of the no or low cost insurance plans available. Once you have done this, we will take this information to see how much you will owe based on the results of the facilitated enrollment process. Again, this discount could be anywhere from 5% to 100% of outstanding bills owed to Adirondack Medical Center.

Can the hospital help me apply for financial assistance?

Yes. Adirondack Medical Center will supply you with the number for the facilitated enrollment office for you to set up an appointment with the facilitated enroller. Many times a telephone call to the facilitated enroller, supplying them with minimal financial information, can give you an idea of what you may or may not qualify for in terms of insurance coverage.

Adirondack Medical Center requests that you sign a consent form allowing the facilitated enrollers (as these individuals do not work for Adirondack Medical Center) to share financial information with Adirondack Medical Center. This sharing of information

allows us to work jointly in an effort to determine what assistance can be given in the least amount of time possible.

When will I know if I've been approved for financial assistance?

You will know within five (5) business days from Adirondack Medical Center's receipt of the results from the facilitated enrollment process.

How will my bills be handled during the application process for financial assistance?

All of your bills with Adirondack Medical Center will be placed on hold during this period. If for some reason you choose not to go through the facilitated enrollment process, you must contact us so that we can see what other arrangements can be made and to see what other assistance can be given.

If you need financial assistance with your medical bills received from Adirondack Medical Center, it is important that you contact us so we can discuss and help you with this.

Do I have to fill out an application for each of my accounts?

No. One application is all that is needed and will cover all of your outstanding accounts.

